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PATENT

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October 10, 2005

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Serial Number: 10/741,797  
Filing Date: 12/19/2003  
Applicant(s): Thomas E. Creamer, et al  
Entitled: SUBSCRIBER SERVICE MANAGEMENT  
Examiner: Barnie, Rexford N.  
Group Art Unit: 2643  
Attorney Docket No.: BOC920030111US1 (1082-15U)

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Mail Stop Amendment  
Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Non-Final Official Action mailed July 8, 2005, please amend the above-identified Patent Application as follows, pursuant to 37 C.F.R. §1.111 and please further consider the included remarks establishing the patentability of all claims in the Patent Application:

Application No. 10/741,797

Filed: 12/19/2003

Attorney Docket No.: BOC920030111US1 (1082-15U)

Amendments to the claims are reflected in the listing of claims which begins on Page 3 of the Response.

Remarks and Arguments begin on page 7 of the Response.